S A V O I R

INSTITUTE FOR PAYER CONFIGURATION

CERTIFICATE ONLY | THREE-DAY PROGRAM

Payer Configuration Leadership Certification Program

Build the governance behind reliable configuration.

Who is this course for?

- Configuration managers and directors
- Payer technology and operations leaders
- Configuration team leads and consultants
- Implementation and transformation leaders

Learning objectives

- Design an accountable configuration operating model and decision-rights structure.
- Apply CLEAR™ through practical learning.
- Apply PROVE™ through practical learning.
- Prioritize portfolios using regulatory risk, capacity, quality and business impact.
- Lead a measurable configuration improvement and workforce development plan.

Included course materials

- Participant workbook and practical templates
- Applied case study, exercises and reference tools
- CLEAR™ and PROVE™ methodology guides
- Certificate of completion after meeting program requirements

Three-day agenda

DAY 1

DESIGN THE FUNCTION

- Configuration leadership and operating models
- Governance, roles and decision rights
- CLEAR™ practice
- Organization design workshop

DAY 2

CONTROL PERFORMANCE

- Intake, prioritization and capacity
- QA independence and release governance
- PROVE™ practice
- Performance, risk and team leadership

DAY 3

TRANSFORM & COMPLETE

- Vendor oversight and executive reporting
- 90-day leadership transformation capstone
- Work-product review and feedback
- Program closeout and evaluation

Leadership | The learning experience

PRACTICAL. STRUCTURED. EVIDENCE-LED.

A learning experience built for application

Learn through practical exercises, realistic payer scenarios, and knowledge checks. Vendor-neutral examples support application across payer platforms.

CLEAR™

C Confirm

L Locate

E Extract

A Analyze

R Record

PROVE™

P Pinpoint

R Run

O Observe

V Verify

E Evidence

Apply what you learn

A multi-product payer faces an aged backlog, uneven approvals and recurring production defects. Participants propose a governed operating model with quality controls and a 90-day improvement roadmap.

TAKEAWAY Governance model + performance scorecard + 90-day transformation roadmap

Complete your program

This certificate-only offering includes the course, learning materials and a certificate of completion after meeting the program requirements. Tuition is USD $3,800 per participant. Confirm current delivery options and enrollment availability with SAVOIR.

Explore programs and registration at savoirinstitute.org