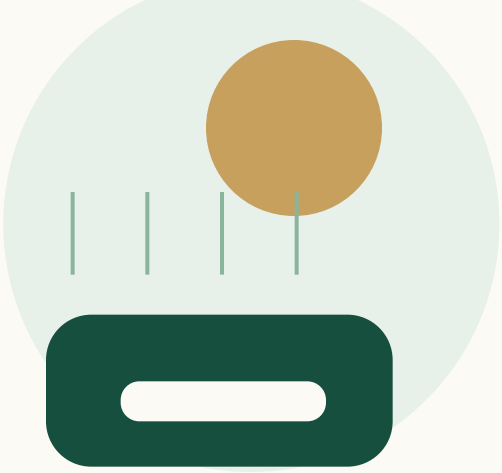
SAVOIR

INSTITUTE FOR PAYER CONFIGURATION

THREE-DAY CERTIFICATION PROGRAM

Advanced Payer Configuration Certification Program



Diagnose complexity. Design durable solutions.

CFGA™ • CERTIFICATION PROGRAM

Who is this course for?

- Senior configuration analysts and technical leads
- Reimbursement and claims adjudication specialists
- Complex configuration troubleshooters
- Experienced configuration QA practitioners

Learning objectives

- Analyze interacting rules across benefits, contracts, products and effective dates.
- Apply CLEAR™ through practical learning.
- Distinguish configuration defects from claim data, workflow and history issues.
- Develop remediation strategies, financial-impact reviews and regression plans.
- Apply PROVE™ through practical learning.

Included course materials

- Participant workbook and practical templates
- Applied case study, exercises and reference tools
- CLEAR™ and PROVE™ methodology guides
- Credential examination at the end of Day 3

Three-day agenda

DAY 1

ARCHITECTURE & CONFLICT

- Advanced configuration architecture
- Contract hierarchy and reimbursement logic
- Cross-product and effective-date conflicts
- CLEAR™: practical professional learning.

DAY 2

DIAGNOSE & REMEDIATE

- Complex claims adjudication analysis
- Root-cause investigation and evidence
- Remediation, reprocessing and risk
- PROVE™: practical professional learning.

DAY 3

DECIDE & CERTIFY

- Technical recommendation and risk review
- Advanced diagnostic capstone
- Credential exam | 1:00–4:00 p.m.
- Program closeout and evaluation

SAVOIR

INSTITUTE FOR PAYER CONFIGURATION

CFGA™ | The learning experience

PRACTICAL. STRUCTURED. EVIDENCE-LED.

A learning experience built for application

Learn through practical exercises, realistic payer scenarios, and knowledge checks. Vendor-neutral examples support application across payer platforms.

CLEAR™

- **C** Confirm
- **L** Locate
- **E** Extract
- **A** Analyze
- **R** Record

PROVE™

- **P** Pinpoint
- **R** Run
- **O** Observe
- **V** Verify
- **E** Evidence

Apply what you learn

REALISTIC PAYER CASE STUDY

A hospital APR-DRG contract amendment interacts with a shared pricing rule, producing cross-product payment errors. Participants isolate the defect, scope exposure and substantiate remediation.

TAKEAWAY **Technical root-cause report + remediation strategy + regression evidence**

Earn your credential

Each participant completes the credential examination for this program on Day 3, from 1:00–4:00 p.m. Completing the course does not automatically confer certification; the credential is awarded only upon meeting SAVOIR's approved examination requirements.

DELIVERY	LEARNING APPROACH	EXAM
See selected learning format	Analyze • Diagnose • Remediate	Day 3

Explore SAVOIR programs at savoirinstitute.org