A GUIDE FOR HEALTH PLANS AND CONSULTING ORGANIZATIONS

Credential Requirements Guide for Employers

CFG™ / CFGA™ / CFGL™

Better Configuration Starts With Qualified Professionals.

Make SAVOIR credentials part of your hiring and workforce development standards.

Healthcare payer configuration requires more than technical familiarity with a claims administration platform. It demands the ability to interpret complex requirements, understand reimbursement methodologies, validate system behavior, and execute configuration changes with accuracy and accountability.

SAVOIR Institute for Payer Configuration™ offers professional credentials designed to establish consistent competency expectations across the configuration profession.

Health plans can incorporate SAVOIR's CFG™, CFGA™, and CFGL™ credentials into recruitment, consultant qualification, professional development, and workforce advancement practices.

Start with qualified professionals. Build stronger configuration teams.

CFG™
Payer Configuration Foundation

CFGA™
Advanced Payer Configuration

CFGL™
Payer Configuration Leadership

Match the credential to the responsibility.

Use these levels to guide recruitment, consultant qualification, and workforce advancement.

CFG™

Payer Configuration Foundation

RECOMMENDED FOR

Configuration analysts • Associate configuration analysts • Configuration specialists • Entry-level configuration consultants

PROFESSIONAL FOCUS

Foundational configuration principles, requirements interpretation, implementation practices, and quality assurance.

SUGGESTED HIRING STANDARD

CFG™ certification preferred for payer configuration analyst and specialist positions.

CFGA™

Advanced Payer Configuration

RECOMMENDED FOR

Senior configuration analysts • Senior configuration consultants • Configuration subject matter experts • Configuration leads

PROFESSIONAL FOCUS

Advanced configuration principles, complex requirements interpretation, configuration dependencies, testing, validation, and operational problem-solving.

SUGGESTED HIRING STANDARD

CFGA™ certification preferred for senior payer configuration positions requiring advanced technical and operational expertise.

CFGL™

Payer Configuration Leadership

RECOMMENDED FOR

Configuration managers • Configuration directors • Configuration team leads • Configuration governance professionals

PROFESSIONAL FOCUS

Configuration leadership, change governance, operational oversight, quality management, accountability, and strategic implementation.

SUGGESTED HIRING STANDARD

CFGL™ certification preferred for payer configuration leadership and management positions.

Incorporate SAVOIR Credentials Into Your Hiring Standards

Organizations can use the following sample language when developing job descriptions, consultant qualification requirements, and internal professional development standards.

Example 1: Configuration Analyst

Preferred Qualification

SAVOIR Certified Payer Configuration Foundation (CFG™) credential preferred. Candidates should demonstrate knowledge of payer configuration principles, requirements interpretation, system implementation, and configuration quality assurance.

Example 2: Senior Configuration Analyst / Consultant

Preferred Qualification

SAVOIR Certified Advanced Payer Configuration (CFGA™) credential preferred. Candidates should demonstrate advanced configuration expertise, including complex reimbursement requirements, system dependencies, testing methodologies, and configuration validation.

Example 3: Configuration Manager / Director

Preferred Qualification

SAVOIR Certified Payer Configuration Leadership (CFGL™) credential preferred. Candidates should demonstrate knowledge of configuration governance, quality management, operational oversight, change control, and configuration team leadership.

Additional language for consulting organizations

Professional Qualification Standard

Payer configuration consultants assigned to client engagements are encouraged to maintain the applicable SAVOIR professional credential corresponding to their responsibilities and level of expertise.

Confidence Through Credential Verification

SAVOIR credentials are registered with the Institute and can be verified through the SAVOIR Certificate and Credential Verification System. Employers and staffing organizations can confirm the authenticity of credentials presented by applicants, employees, and consultants.

Verify a SAVOIR Credential: savoirinstitute.org/verify